

## **Booking Conditions**

**Payment/course booking terms:** 50% payment to reserve; remaining 50% is due two months in advance to confirm the booking.

**Cancellation terms:** 50% of full payment will be refunded for a cancellation made 6 weeks or more before the course date; NO refund is possible for a cancellation made less than 6 weeks before the course date.

## **Terms & Conditions:**

### Definitions

In these Booking Conditions the words, 'we', 'us' and 'our' mean or refer to Henry Off-Piste, Henry's Avalanche Talk (HAT) or Henry Schniewind. The words 'client', 'you' and 'your' mean or refer to any person who enters into a contract with Henry Schniewind. The word "programme" refers to any event involving skiing, training, lectures or any other activity organised by Henry Off-Piste, Henry's Avalanche Talk or Henry Schniewind.

### Talks, Programmes and Events

Payments and Confirmation of your programme: to make a booking you must either book online via our website [www.henryoffpiste.com](http://www.henryoffpiste.com) or contact us through email at [info@henryoffpiste.com](mailto:info@henryoffpiste.com). A 50% payment is needed to reserve spaces; and the remaining 50% is due two months in advance to confirm the booking (see booking conditions above).

The client confirming the booking shall be liable for full payment for all those clients to whom the booking applies and for any other person subsequently added to the booking. A contract between Henry Schniewind and a client will only exist once Henry Schniewind has confirmed the booking via email and after the client's full payment has been cleared.

### Alteration of a programme by the Client

The person who originally made the booking must make any amendments or alterations to a booking in writing/email to Henry Schniewind. You will be advised of any changes in costs that occur as a result.

### Alteration of a programme by Henry Off-Piste, Henry's Avalanche Talk (HAT) or Henry Schniewind

Should an alteration to any programme for which a booking has been made become necessary, the client shall be informed promptly. The client shall be offered the choice of accepting the alteration, or a full refund of any money paid to Henry Schniewind.

### Cancellation of a programme by Henry Off-Piste, Henry's Avalanche Talk (HAT) or Henry Schniewind

We will not cancel a programme unless either we are obliged to do so by 'force majeure' or the number of fully paid-up bookings needed to operate the programme has not been reached. Force

majeure includes epidemic, war, threat of war, riot, civil strike, industrial dispute, terrorist activity, natural or nuclear disaster, fire, technical problems to transport, closure or congestion of airports or ports, adverse weather conditions or similar events which are beyond our control, which neither we nor our suppliers could foresee or forestall even with all due care. If we cancel your programme we will not be liable for any expenses which you may have incurred in expectation of the programme taking place such as costs relating to travel, accommodation, equipment and any other expenses.

#### Cancellation of a programme by the Client

A cancellation by a client will only be confirmed once it has been received in writing/email by Henry Schniewind. If cancellation is made after full payment has been made and more than 6 weeks before arrival, a refund of 50% will be made. No refunds can be made for any cancellations made and received less than 6 weeks prior to arrival. We recommend that you ensure that your insurance policy covers you against irrecoverable cancellation costs.

#### Insurance

It is a condition of booking that all clients have adequate comprehensive ski and travel insurance to cover all activities and eventualities associated with your Henry Schniewind program.

#### Personal Injury

Henry Schniewind accepts no responsibility other than it is obliged to do by law for negligence of its agents or employees causing physical injury to Clients. Henry Schniewind accepts no responsibility or liability for any act or mishap causing injury or loss as a result of Force Majeure events, war, terrorism, natural or technical disasters, robbery, illness, government intervention, abnormal weather conditions (including avalanche) or other such happenings. We require you to take out adequate comprehensive insurance to cover all activities and eventualities associated with your programme.

#### Liability of the Client

All clients undertake to behave with propriety and in such a manner as to cause no damage, distress, danger or annoyance to other clients, property and/or any third party. The contract of any client in breach of this clause shall be terminated immediately and Henry Schniewind shall have no further contractual obligations.

#### Liability of Henry Schniewind

Henry Schniewind provides off piste skiing programmes and accepts no responsibility or liability for other elements of your holiday or trip including, but not limited to, accommodation and travel. You take full responsibility for satisfying yourself as to the quality and ability of the providers to execute the services in advance and will address any grievance by approaching the respective provider(s) directly.

### Snow And Weather Conditions

We cannot accept responsibility for the snow or weather conditions experienced during your programme. We do not offer a snow guarantee, but we operate in resorts with good snow records.

### Jurisdiction:

These terms and conditions and the contract to which they apply shall be governed by English Law

### Data Privacy

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#### Your data

Henry Schniewind will never release your data to any third party unless this is essential to fulfill an order that is placed with us e.g. the distributor needs to know your address. Your data remains with us. We never sell or share our list with anyone.